

**Report on Progress and Savings under the Public Service Agreement  
Health Sector Action Plan**

<b>1. Laboratory Modernisation</b>	1.1 Review of opening hours/service provision		
	1.2 Revised rosters		
	1.3 Cross cover for specialised areas		
	1.4 Skill mix ratios		
Addition	1.5 On target to meet the anticipated savings of €5 million for 2011		
<b>2. Revised nursing rostering arrangements</b>	2.1 Evaluation of existing e-rostering systems		
	2.2 Software specification criteria developed		
	2.3 Interface with business and human resource solutions (PPARs)		
	2.4 Development of automated rostering system		
	2.5 Provide evidence re: potential savings accruing from more flexible rostering practices		
	2.6 Realise savings incurred by the use of manual rostering practices		
<b>3. Radiology Services</b>	3.1 Review of alignment of diagnostic services with service and access requirements		
	3.2 First phase engagement re: extended working day		
	3.3 Ensure radiology diagnostics are aligned to meet the requirements of the Acute Medicine Programme		
	3.4 Increase output with no additional cost by extended working day and increasing efficiency within existing working day		
<b>4. Actions for Immediate Implementation</b>	4.1 Staff level review		
	Formal national review		
	An acting-up protocol agreed with IMPACT		
	4.2 Redeployment		
	4.2.1 Relocation of services from St Mary's Orthopaedic Hospital to South Infirmary Victoria University Hospital		Date moved From Sept 2011 to Dec 2011
	4.2.2 North East: Louth/Meath Hospital reconfiguration programme		COMPLETED
	4.2.3 Cavan/Monaghan: home support review		
	4.2.4 Cavan/Monaghan:		

	<i>amalgamation of mental health long stay units</i>		
	<i>4.2.5 North West Dublin: redeployment of clerical/admin staff</i>		
	<i>4.2.6 North West Dublin: Haven House</i>		
	<i>4.2.7 Beaumont Hospital: realignment of services</i>		
	<i>4.2.8 HSE West: redeployment from corporate services to front line service priority posts</i>		
	4.3 National Children's Hospital		
	4.4 Community Nursing Units		
	<i>4.4.1 HSE South: Development of the integrated model of care for services for older people across hospital and community services</i>		
	<i>4.4.1 – Heatherside</i>		
	<i>4.4.2 HSE West</i>		
	<i>4.4.3 Louth: opening of St Joseph's CNU</i>		
	4.5 Ambulance Services (National Control Reconfiguration)		
	<i>4.5.1 Address patient safety and efficiency issues</i>		
	<i>4.5.2 Control centre locations</i>		
	<i>4.5.3 Optimal configuration of Ambulance Control Centres is two</i>		
	<i>4.5.4 Introduction of modern technologies including Advanced Medical Priority Dispatch System (AMPDS)</i>		
	<i>4.5.5 Full implementation and use of the AMPDS</i>		
	<i>4.5.6 Discussions to be scheduled to commence implementation of AMPDS</i>		
	4.5 Ambulance Services (Advanced Paramedic Deployment)		
Change from red to amber	<i>4.5.7 Implementation of effective rostering arrangements</i>		
Change from red to amber	<i>4.5.8 Co-operation with changes to rosters</i>		
	4.5 Ambulance Services (Clinical Governance)		
Change from green to amber	<i>4.5.9 Co-operation with the introduction of Clinical Audit, Data collation and submission by</i>		

	<i>individual practitioners</i>		
	4.5 Ambulance Services (Elimination of restrictive work practices)		
Change from red to amber	<i>4.5.10 Co-operation with the elimination of restrictive practices</i>		
Change from red to amber	<i>4.5.11 Implementation of changes to ensure full utilisation of existing relief factor</i>		
	4.5 Ambulance Services (Response times)		
Change from green to amber	<i>4.5.12 Achieve improvements in response time</i>		
	4.5 Ambulance Services (Alternative Models of Service Delivery)		
	<i>4.5.13 Co-operation with the introduction of new services</i>		
	4.5 Ambulance Services (ICT)		
	<i>4.5.14 Co-operation with the introduction and operation of ICT systems</i>		
	4.5 Ambulance Services (Reorganisation of on-call working)		
Change from red to amber	<i>4.5.15 Review of existing work practice and rostering arrangements</i>		
	4.5 Ambulance Services (Acute Hospital Reconfiguration)		
	<i>4.5.16 Co-operation with implementation of acute hospital reconfiguration programmes</i>		
	4.5 Ambulance Services (Centralisation of Support Functions/NAS Management Restructuring)		
	<i>4.5.17 Co-operation with the reconfiguration of NAS management structures</i>		
	<i>4.5.18 Co-operation with the centralisation of business support functions for ambulance services</i>		
	4.6 Mental Health Services		
	<i>4.6.1 Work towards the implementation of Community Mental Health Units</i>		

	<p><i><b>all green except (a) full participation in assisted admissions; (b) second opinion for medical staff</b></i></p> <p><i>Change from amber to green for (c) Community Mental Health and Home Care Teams</i></p> <p><i>Some moved from Green to Amber</i></p>		
		Assisted Admissions; 2 <sup>nd</sup> Opinion, Comm MH & Home Care Teams (3 actions)	Same plus, New Mgmt Structures; Authorised Officers; Revisit resources; Relocation (7 actions)
	4.6.2 Child and Adolescent mental health service in Merlin Park Galway		
	4.6.3 Acute Units in development		
	4.6.4 Community Nursing Units		
	4.6.5 North West Dublin – St. Brendan’s		
	4.6.6 South Tipperary		
	4.6.7 Flexibility from staff		NEW
	4.6.8 Wexford		
	4.6.9 Waterford/Wexford		
	4.6.10 Carlow/Kilkenny		
	4.6.11 WTEs (11.5) reassigned to community developmental posts		
	4.6.12 North Dublin: St. Ita’s Portrane		
	4.7 Child Care Services		
	4.7.1 Implementation of the recommendations of the PA Consulting Report		
	4.7.2 Improved information and data collection		
	4.7.3 Implementation of the recommendations of the Ryan Report		
	4.7.4 The development of clearer lines of accountability etc.		
	4.7.5 (a) Out-of-hours pilot sites in the West fully operational and evaluated		
Change from red to green	4.7.5 (b) Out-of-hours pilot sites in the South fully operational and evaluated		
	4.7.6 Dublin/Mid Leinster: implement extended working day		

	<i>in social work services</i>		
	4.7.7 Laois/Offaly: Rosters & Skill mix		
	4.8 Children's Palliative Care		
	4.8.1 Establish, document and maintain linkages between Palliative Care teams		
	4.8.2 Nurses to be re-designated as outreach nurses		
	4.9 Care of the Elderly		
	4.9 Dublin South, South East and Wicklow		
	4.9.1 Dublin South East		
	4.9.2 Longford/Westmeath		
Change from amber to green	4.9.3 Meath: new CNU		
	4.9.4 Residential Care		
	4.9.5 Home Help/Home Care Packages		
	<b><u>all green except</u></b> procurement process for home care services		
	4.9.6 Redeployment of nurses		
	4.9.7 Introduction of alternative skill mix/ratio		
	4.9.8 Laois/Offaly – day care model		
	4.9.9 Laois/Offaly – rosters and skill mix		
	4.9.10 Kildare/West Wicklow		
	4.10 Disability Services		
	4.10.1 Move from residential to community		
Change from green to amber	4.10.2 Dublin South City/Dublin West		
Change from green to amber	4.10.3 Meath		
	4.10.4 South/North Lee		
	4.11 Dental Services		
	4.11.1 Implementation of the Independent Strategic Review of the Delivery and Management of HSE Dental Services		
	4.11.2 Requirement for integrated service delivery		
	4.12 Procurement		
	4.12.1 Implementation of a comprehensive materials management framework		
	4.13 Multi-Disciplinary Working and reporting		

	arrangements (no.4), initiatives to reduce non-pay expenditure (no. 5)		
	<i>4.13.1 Development of multi-disciplinary Primary Care Teams</i>		
	<i>4.13.2 (i) Five hundred and thirty local teams to be in operation by the end of 2011</i>		
Addition	<i>(ii) 384 PCTs in place but progress slow</i>		
	<i>4.13.3 Enhance integration and remove the need for people to navigate between unconnected services</i>		
	<i>4.13.4 (i) Multidisciplinary PCT</i>		
	<i>4.13.5 Health and social care professionals will work collaboratively</i>		
	<i>4.13.6 Discussions will commence with the staff associations on formal proposal for the delivery of PCT structures</i>		
	<i>4.13.7 Dublin South, South East, and Wicklow: Dental Services</i>		
	<i>4.13.8 Kildare West/Wicklow</i>		
	<i>4.13.9 Kildare/West Wicklow</i>		
	<i>4.13.10 Cavan/Monaghan</i>		
	<i>4.13.11 North West Dublin</i>		
	<i>4.13.12 Louth</i>		
	4.14 Better management of risk, safety and quality		
	<i>4.14.1 Clinical Strategy and Programmes</i>		
Change from green to amber	<i>(a) Acute medicine</i>		
	<i>(b) Emergency medicine</i>		
	<i>(c) Critical care programme</i>		
	<i>(d) Elective surgery programme</i>		
	<i>(e) Outpatient programmes: (i) epilepsy; (ii) dermatology; (iii) rheumatology; (iv) neurology; &amp; (v) rheumatology/orthopaedic</i>		
Change from green to amber	<i>(f) Chronic disease programmes: (i) stroke; (ii) acute coronary syndrome; (iii) heart failure; (iv) diabetes; (v) retinopathy; (vi) COPD; and (vii) asthma</i>		Stroke
			Remainder

	<i>4.14.2 Medical model for the Mid West hospital group</i>		
	<i>4.14.3 Model is being informed by recommendations from Teamwork and the HIQA report on Ennis in addition to discussion documents</i>		
	<i>4.14.4 Role and use of Acute Medical Assessment unions</i>		
	<i>4.14.5 Single on call structure for the region</i>		
	<i>4.14.6 Health and social care professional will work collaboratively</i>		
	<i>4.14.7 South: Introduction of the QCC programmes of care</i>		
	<i>4.14.8 South: transfer of cardiac renal services to CUH</i>		
	<i>4.14.9 North West Dublin: Physiotherapy</i>		
	<i>4.14.10 Emergency Department Overcrowding</i>		
	<i>4.14.11 Managing patient flow</i>		
	<i>4.14.12 Mid Western Regional Hospital pilot site for testing aspects of the Code of Practice on Integrated Discharge Planning</i>		
	<i>4.14.13 Examination of processes through Lean facilitators to identify in-efficiencies and improve quality of patient journey</i>		
	<b>4.15 Centralisation of function, transactional, support and other services</b>		
	<i>4.15.1 Centralisation of medical card services to PCRS</i>		
	<i>4.15.2 Supplementary Allowance Scheme</i>		
	<i>4.15.3 Fair Deal</i>		
	<i>4.15.4 HR Shared Services</i>		
	<i>4.15.5 National Recruitment Services (NRS) is the furthest along its project plan</i>		
	<i>4.15.6 NPS and NPA to utilise the PSA</i>		
	<i>4.15.7 Dublin South City/Dublin West</i>		

	<i>4.15.8 Implementation of the Torpey report recommendations</i>		
	<i>4.15.9 Re-alignment of all processing staff into the Shared Services structure</i>		
	<i>4.15.10 Income collection</i>		
	<i>4.15.11 Dublin South City/Dublin West</i>		REMOVED
	<i>4.15.12 Commencement of a procurement process for the delivery of a system of measuring the performance of facilities management services, called SupportStat</i>		
	<i>4.15.13 Eleven tenders received</i>		
	<i>4.15.14 Evaluation of these tenders</i>		
	<i>4.15.15 Full implementation of SupportStat</i>		June 2011 changed to Jan 2012